

Blue Cube (Malta) Limited (trading as Blockchain) is a Maltese private limited liability company authorised by the Malta Financial Services Authority (MFSA) as a Crypto-Asset Service Provider under Regulation (EU) 2023/1114 on markets in crypto-assets (MiCAR), under licence number BCML8-25339, to provide custody and administration of crypto-assets on behalf of clients, exchange of crypto-assets for funds, exchange of crypto-assets for other crypto-assets, execution of orders on behalf of clients, and transfer services for crypto-assets. Blue Cube (Malta) Limited also holds a Limited Payment Institution licence.

BC Operations Limited (trading as Blockchain) is a private limited company incorporated in England and Wales and registered with the Financial Conduct Authority (FCA) as a cryptoasset business under the Money Laundering, Terrorist Financing and Transfer of Funds Regulations 2017, as a Cryptoasset Exchange Provider and Custodian Wallet Provider under FRN 1036678.

Blockchain.com (Singapore) Pte. Ltd. (trading as Blockchain) is a private limited company incorporated in Singapore and licensed by the Monetary Authority of Singapore (MAS) as a Major Payment Institution, authorised to provide Digital Payment Token services under licence number PS20200530.

Blockchain.com (Cayman) Limited (trading as Blockchain) is a Cayman Exempted Company with Limited Liability, with registered company number 384076 and its registered address at 190 Elgin Avenue, George Town, Grand Cayman, KY1-9008, Cayman Islands. Blockchain.com (Cayman) Limited is registered with the Cayman Islands Monetary Authority as a Virtual Asset Service Provider.

Jurisdiction	License	State Agency	Receipt Disclosures
Alabama	Money Transmitter License #825	Alabama Securities Commission 445 Dexter Ave, Montgomery, AL 36104	
Alaska	Money Transmitter License #AKMT014344	Department of Commerce, Community and Economic Development Division of Banking & Securities 550 West 7th, Suite 1850 Anchorage, Alaska 99501	<p>For Alaska Residents Only:</p> <p>If your issue is unresolved by Blockchain.com, Inc. ☐1☐888☐552☐1019☐, please submit formal complaints with the State of Alaska, Division of Banking & Securities.</p> <p>Please download the form here: https://www.commerce.alaska.gov/web/portals/3/pub/DBSGeneralComplaintFormupdated.pdf</p> <p>Submit formal complaint form with supporting documents:</p> <p>Division of Banking & Securities PO Box 110807 Juneau, AK 99811☐0807</p> <p>If you are an Alaska resident with questions regarding formal complaints, please email us at dbs.licensing@alaska.gov or call Nine Zero Seven Four Six Five Two Five Two One.</p>
Arizona	Money Transmitter License #1014569	Arizona Department of Financial Institutions 2910 N. 44th Street, Suite 310 Phoenix, AZ 85018	<p>If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1☐888☐552☐1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may complete an Online Complaint Form as stated on the File a Complaint against a Financial Institution or Enterprise page.</p> <p>AZ e-Licensing Portal for filing a complaint: https://elicense.az.gov/ARDC_FileComplaint</p> <p>If you have any questions or complaints concerning Blockchain.com, Inc.'s money transmission services, you can contact the Arizona Department of Insurance and Financial Institutions at ☐602☐364☐3100.</p>
Arkansas	Money Transmitter License #2024031	Arkansas Securities Department Heritage West Building, Suite	<p>If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1☐888☐552☐1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money</p>

		<p>300 201 East Markham Street Little Rock, AR 72201 □ 1692</p>	<p>transmission activity, you may file the completed complaint form by e-mailing to ASDInfo@securities.arkansas.gov or by mailing at:</p> <p>1 COMMERCE WAY, SUITE 402, LITTLE ROCK, ARKANSAS 72202 TELEPHONE □ □ 501 □ 324 □ 9260 FACSIMILE □ □ 501 □ 324 □ 9268` Hotline: □ 800 □ 981 □ 4429</p> <p>For additional information please refer to the How To File A Complaint page for the Arkansas Security Department.</p>
<p>Colorado</p>	<p>Money Transmitters License #500303</p>	<p>Colorado Division of Banking 1560 Broadway, Suite 975 Denver, CO 80202</p>	<p>CUSTOMER NOTICE</p> <p>Entities other than FDIC insured financial institutions that conduct money transmission activities in Colorado, including the sale of money orders, transfer of funds, and other instruments for the payment of money or credit, are required to be licensed by the Colorado Division of Banking pursuant to the Money Transmission Modernization Act, Title 11, Article 110, Colorado Revised Statutes.</p> <p>If you have a Question about or Problem with YOUR TRANSACTION – THE MONEY YOU SENT You must contact the Money Transmitter who processed your transaction for assistance. The Division of Banking does not have access to this information.</p> <p>If you have a complaint, please contact Blockchain.com, Inc. at support@blockchain.com or 1 □ 888 □ 552 □ 1019.</p> <p>If you are a Colorado Resident and have a Complaint about THE MONEY TRANSMITTER – THE COMPANY THAT SENT YOUR MONEY ALL complaints must be submitted in writing. Please fill out the Complaint Form provided on the Colorado Division of Banking’s website and return it and any documentation supporting the complaint via mail or email to the Division of Banking at:</p> <p>Colorado Division of Banking 1560 Broadway, Suite 975 Denver, CO 80202</p>

			<p>Email: DORA_BankingWebsite@state.co.us Website: banking.colorado.gov/industry/money-transmitters</p> <p>For additional information please refer to the File a Complaint page for the Colorado Division of Banking.</p>
Connecticut	Money Transmission License #MT□2024031	Connecticut Department of Banking 260 Constitution Plaza Hartford, CT 06103□1800	
Delaware	Check Seller, Money Transmitter License #033187	Office of the State Bank Commissioner 555 E. Loockerman Street, Suite 210 Dover, DE 19901	
District of Columbia	Money Transmitter License #MTR2024031	1050 First Street, NE, 801, Washington, DC 20002	<p>If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1□888□552□1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file it by contacting the Department at:</p> <p>District of Columbia Department of Insurance, Securities and Banking 1050 First St., NE, Suite 801 Washington, DC 20002 Phone: □202□727□8000 Fax: □202□354□1085 E-mail: disbcomplaints@dc.gov</p> <p>Consumer Complaint Form Mail-in Version</p>
Florida	Money Transmitter License Part II #FT230000339	Florida Office of Financial Regulation - Consumer Finance 200 E. Gaines Street, Tallahassee, FL 32399□0370	<p>If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1□888□552□1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file it by contacting the Florida Office of Financial Regulation online at the Submit a Complaint or Tip page.</p> <p>To file your complaint, you will need to register electronically through Online Services. A valid email address is required.</p> <p>Download Consumer Complaint Form</p>

Georgia	Money Transmitter License #2024031	Georgia Department of Banking and Finance Money Services Businesses 2990 Brandywine Road, Suite 200 Atlanta, GA 30341 ☐5565	<p>Licensed by The Georgia Department of Banking and Finance. ☐Lic. #2024031 ☐.</p> <p>If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1☐888☐552☐1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you can find more information about filing a complaint online at File a Complaint?</p> <p>The Georgia Department of Banking and Finance does not intervene in disputes between consumers and financial service providers, but it does use complaint information in the regulatory process. To file a complaint with the regulators, you may securely do so with the Consumer Financial Protection Bureau, an agency of the federal government, online at Submit a complaint about a financial product or service or by telephone at ☐855☐411☐2372.</p>
Idaho	Money Transmitter License #MTL - 301	Idaho Department of Finance Mailing: P.O. Box 83720 Boise, ID 83720☐0031 Courier: 800 Park Blvd., Suite 200 Boise, ID 83712	
Illinois	Money Transmitter License #MT.0000399	Illinois Department of Financial and Professional Regulation 320 West Washington Street Springfield, IL 62786	<p>Illinois Division of Banking</p> <p>If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1☐888☐552☐1019. If you still have an unresolved complaint regarding Blockchain.com, Inc., money transmission activity, you may file it by contacting the Illinois Division of Banking at the Illinois Department of Financial and Professional Regulation online at File a Complaint or call the Illinois Division of Banking at 1 ☐888☐473☐4858.</p> <p>Fill In and Print Complaint Form for Currency Exchange and Title Insurance</p> <p>Illinois Department of Financial and Professional Regulation Complaint Portal:</p>

			Division of Professional Regulation File a Complaint
Iowa	Money Services License #2021□0153	State of Iowa Division of Banking 200 E. Grand Avenue, Suite 300 Des Moines, IA 50309	
Kansas	Money Transmitter License #MT.0000209	Kansas Office of the State Bank Commissioner 700 SW Jackson Street, Suite 300 Topeka, KS 66603	<p>If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1□888□552□1019. If you still have an unresolved complaint regarding Blockchain.com, Inc., money transmission activity, Kansas customers can contact the office of the State Bank Commissioner with questions or complaints about the licensee's money transmission services.</p> <p>1□ Complete the English - Consumer Assistance Form or Espanol - Consumer Assistance Form 2□ Mail or fax the completed consumer assistance form and attachments to:</p> <p>Kansas Office of the State Bank Commissioner Attn: Consumer Affairs 700 SW Jackson St, Suite 300 Topeka, KS 66603 Fax: □785□ 371□1229 Email: complaints@osbckansas.org</p> <p>If submitting electronically, submit your complaint online at File a Complaint.</p> <p>https://www.blockchain.com/en/</p>
Kentucky	Money Transmitter License #SC759582	Kentucky Department of Financial Institutions Division of Non-Depository Institutions Mail Stop 2 SW 19 500 Mero St. Frankfort, KY 40601	
Maine	Money Transmitter License	Department of Professional & Financial Regulation Bureau of	<p>If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1□888□552□1019. If you still have questions or complaints about Blockchain.com's money transmission</p>

		<p>Consumer Credit Protection 35 State House Station Augusta, Maine 04333</p>	<p>services, you may contact the Maine Bureau of Consumer Credit Protection:</p> <p>File your complaint online: https://www.maine.gov/pfr/consumercredit/complaint_form.htm</p> <p>Download a complaint form <input type="checkbox"/>PDF<input type="checkbox"/> and mail to:</p> <p>Department of Professional & Financial Regulation Bureau of Consumer Credit Protection 35 State House Station Augusta, Maine 04333 Phone: 207-624-8527</p> <p>For additional information or to file a complaint, please visit: https://www.blockchain.com/en/legal/licenses https://www.blockchain.com/en/</p>
Maryland	<p>Money Transmitter License #2024031</p>	<p>Office of Financial Regulation, Maryland Department of Labor 500 North Calvert Street, Suite 402 Baltimore, Maryland 21202</p>	<p>If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file it by contacting the Maryland Department of Labor. The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding Blockchain.com, Inc., NMLS ID No.: 2024031 by contacting the Commissioner's office at: 500 North Calvert Street, Suite 402, Baltimore, Maryland 21202, or 888-784-0136. Additional information about Blockchain.com, Inc. may be obtained at www.nmlsconsumeraccess.org.</p> <p>MD e-Licensing Portal for filing a complaint MD Department of Labor Complaint Portal: https://www.dllr.state.md.us/finance/consumers/comphow.shtml.</p>
Michigan	<p>Money Transmitter License #MT0023834</p>	<p>Michigan Department of Insurance and Financial Institutions PO Box 30220 Lansing MI 48909-7720</p>	

Minnesota	Money Transmitter License #MN□MT□2024031	Minnesota Department of Commerce and Financial Institutions Division 85 7th Place East Suite 280 St. Paul, MN 55101	<p>If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1□888□552□1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file it by contacting the Minnesota Department of Commerce.</p> <p>To make a complaint, please make a call contacting the following: Minnesota Department of Commerce 85 7th Place East, Suite 280 Saint Paul, MN 55101 □Local□ 651□539□1500 □Complaints) 651□539□1600</p>
Mississippi	Money Transmitter License #1994147	Mississippi Department of Banking and Consumer Finance Post Office Box 12129 Jackson, MS 39236□2129	<p>The Mississippi Department of Banking & Consumer Finance recommends that you attempt to resolve your complaint with the financial institution first by contacting Blockchain.com, Inc., at support@blockchain.com or 1□888□552□1019 to allow the opportunity to resolve the issue(s). If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file you complain online at https://dbcf.ms.gov/complaint-form/</p>
Nebraska	Money Transmitter License	Nebraska Department of Banking & Finance 1526 K Street, Suite 300 P.O. Box 95006 Lincoln, NE 68508□2732	<p>Nebraska residents may contact the Nebraska Department of Banking and Finance with questions or complaints about Blockchain.com, Inc.'s money transmission activity at 402□471□2171.</p>
New Hampshire	Money Transmitter License #24073□MT	New Hampshire Banking Department 53 Regional Drive, Suite 200 Concord, NH 03301	
New Mexico	Money Transmitter License #2024031	New Mexico Financial Institutions Department Mortgage Unit 2550 Cerrillos Road, 3rd Floor PO Box 25101 □87504□	

		Sante Fe, NM 87505	
North Carolina	Money Transmitter License #207046	North Carolina Office of the Commissioner of Banks 316 W Edenton St, Raleigh, NC 27603, USA	
North Dakota	Money Transmitter License #MT103873	North Dakota Department of Financial Institutions 2000 Schafer Street, Suite G Bismark, ND 58501	If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file it by contacting the North Dakota Department of Financial Institutions at 701-328-9933.
Ohio	Money Transmitter License #OHMT206	Ohio Division of Financial Institutions 77 South High Street, 21st Floor Columbus, OH 43215	
Oklahoma	Money Transmission License	Oklahoma Department of Banking 2900 North Lincoln Boulevard Oklahoma City, OK 73105	
Oregon	Money Transmitter License #2024031	Oregon Department of Consumer and Business Services Division of Finance and Corporate Securities PO Box 14480, 350 Winter St., NE, Suite 410 Salem, Oregon 97309-0405	
Puerto Rico	Money Transmitter License #TM-138	Office of the Commissioner of Financial Institutions 1492 Ponce de León Avenue, Suite 600	

		Centro Europa Building San Juan, PR 00907	
Rhode Island	Currency Transmitter #20224303CT	Department of Business Regulation 1511 Pontiac Ave Cranston, RI 02920	
South Carolina	Money Transmitter License - NMLS ID 2024031	Office of the Attorney General Money Services Division 1000 Assembly Street Columbia, SC 29201	If you have a complaint, please contact Blockchain.com, Inc. at support@blockchain.com or 1-888-552-1019. If you have questions or complaints about Blockchain.com, Inc.'s money transmission services, you may also contact the South Carolina Office of the Attorney General: Office of the Attorney General Money Services Division 1000 Assembly Street Columbia, SC 29201
South Dakota	Money Transmitter License #2024031.MT	South Dakota Department of Labor and Regulation Division of Banking 1714 Lincoln Ave., Suite 2 Pierre, SD 57501	If you have a complaint, please contact Blockchain.com, Inc. at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may contact the South Dakota Division of Banking: South Dakota Department of Labor and Regulation Division of Banking 1714 Lincoln Ave., Suite 2 Pierre, SD 57501 Phone: 605-773-3421
Vermont	Money Transmitter #MT-2024031	Vermont Department of Financial Regulation 89 Main Street Montpelier, VT 05620	
Washington	Money Transmitter (includes Currency Exchange) #550-MT-137775	State of Washington - Department of Financial Institutions Division of Consumer Services 150 Israel Road, S.W.	Washington Division of Consumer Services If you have a complaint, please contact Blockchain.com, Inc., at support@blockchain.com or 1-888-552-1019. If you still have an unresolved complaint regarding Blockchain.com, Inc.'s money transmission activity, you may file it by contacting the Washington Department of Financial Institutions at:

		<p>Tumwater, WA 98501</p>	<p>If filing online: File a complaint by filling out our online complaint form.</p> <p>If filing via mail: Fill out this form and mail to the following:</p> <p>DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES P.O. Box 41200, Olympia, Washington 98504-1200</p> <p>If filing via fax: Fill out this form and fax to the following:</p> <p>FAX 360-596-3868</p> <p>To contact the Washington Department of Financial Institutions:</p> <p>Phone: 360-902-8703 Toll-free: 1-877-RING DFI 1-877-746-4334 Email: CSEnforceComplaints@dfi.wa.gov</p> <p>WA e-Licensing Portal for filing a complaint: Washington Department of Financial Institutions Complaint Portal: https://dfi.wa.gov/consumers/money-services-complaint</p>
West Virginia	<p>Money Transmitter License #WVMT-2024031</p>	<p>Division of Financial Institutions 900 Pennsylvania Avenue, Suite 306, Charleston, West Virginia</p>	